

Wizard Pharmacy \$100 Customer Satisfaction Survey

Information regarding prize and how to enter forms part of these Terms & Conditions. By entering, individuals accept these Terms & Conditions and agree to be bound by them.

1. The promoter is **Wizard Pharmacy Services No.2 Pty Ltd (ACN 611 122 699)** of 173 Davy Street, Booragoon WA 6154 (“**Promoter**”).
2. Entry is only open to residents of Western Australia & Queensland aged 16+ years or over. Entrants aged between 16 and up to 18 years must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this promotion.
3. Employees (and their immediate families) of the Promoter, participating Wizard Pharmacies, associated companies, agencies and retail sponsors are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. Each month all participants of the survey, who have nominated to go into the draw will be in the running to win \$100 for that month. Only customers who have shopped and completed a survey within that month will be eligible to win the prize.
5. To enter, shop (excluding prescription purchases) with any Wizard Pharmacy and then complete online survey. To be eligible the customer must obtain a valid receipt for verification. Only one entry per person per month will be valid.
6. There are 5 prizes available as part of the competition.
Prize 1 winner receives a \$100 Wizard Pharmacy Gift Card
Prize 2 winner receives a \$100 Wizard Pharmacy Gift Card
Prize 3 winner receives a \$100 Wizard Pharmacy Gift Card
Prize 4 winner receives a \$100 Wizard Pharmacy Gift Card
Prize 5 winner receives a \$100 Wizard Pharmacy Gift Card

The **\$100 Wizard Pharmacy gift voucher** is valid to be used in any Wizard Pharmacy store. The promotion is only open to residents in WA & QLD.

7. The winner/s will be drawn on the first Monday of the month. The winner/s will be notified on the day of the draw, by telephone or email. The Promoter will continue to attempt to contact the winner/s until 4:00 pm WST on the day which is 14 days after the draw. If the Promoter is unable to contact them, a re-draw will be conducted at the same time and place as the original draw on the day that is 15 days after the original draw. Any winner in such a draw will be notified by telephone or in writing.
8. Prize must be taken as offered. The prize, or any unused portion of the prize, is not transferable or exchangeable.

9. Should an entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to Promoter. To contact the Promoter, email customercare@wizardpharmacy.com.au.
10. The nature of the competition is game of chance. Every valid entry has an equal chance of winning.
11. Please note that Wizard Pharmacy will not be responsible for any issues or costs associated with accessing the internet for the purpose of entering the competition.
12. No responsibility can be accepted for entries not received for whatever reason.
13. The Promoter's decision is final and no correspondence will be entered into.
14. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including identity, age and residency) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
15. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
16. If for any reason a winner/s does not take the prize (or an element of the prize) by the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited.
17. The winner/s consents to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products and services manufactured, distributed and/or supplied by the Promoter.
18. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
19. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in Western Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorized access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking or use of the prize.

20. As a condition of accepting the prize, the winner must sign any legal documentation as and in the form required by the Promoter, including but not limited to a legal release and indemnity form.

21. The Promoter and Wizard Pharmacies collect personal information ("PI") in order to conduct and administer the promotion and the Programme and may, for this purpose, disclose such PI to third parties, including but not limited to related entities, agents, contractors, service providers, employees and, if required, to any Australian authorities. Participation in the promotion and Programme is conditional on providing the requested PI. The Promoter and the Wizard Pharmacies may also, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrants. Full details on how the Promoter and Wizard Pharmacies may use and handle PI is set out in their Privacy Policy, which can be viewed at www.wizardpharmacy.com.au/privacy_policy The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how they may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All registrations/entries become the property of the Promoter. Unless otherwise advised, the Promoter and the Wizard Pharmacies will not disclose entrant's personal information to any entity outside of Australia